

CASE STUDY

MITCHELL PRACTICE

The Mitchell Practice are a consulting clinical psychology practice in existence for over 30 years. They work with individuals who have been referred by GP's, Company Dr's, colleagues, managers and OH departments as well as HR staff.



They work using a range of therapeutic approaches which focus on helping patients overcome a wide range of difficulties including depression, anxiety and acute stress. They have specialists who treat drug and alcohol problems, obsessive compulsive disorders, eating disorders, post traumatic stress and a number of other adult mental health difficulties.

Prior to moving to Cloud based services, the Mitchell Practice worked using networked PC's with regular backup's being undertaken by a small IT service provider.

When looking at upgrading their system, one of the key points they looked into was cost. Karen Roberts, Clinical Director at the Mitchell Practice says **"we had to tackle our overheads, and the move to a cloud based service made good financial sense."**

Our Accountant suggested WorkPlaceLive, and after consulting with them, we decided to make the move to Hosted Desktops."

Of the migration, Karen says "Despite being let down by our existing software company, the migration went well. We like the service, it's easy to use, and responsive. If we have and queries, the speed at which they are resolved is impressive. **The support is excellent and the technical staff are very nice to deal with "**

The simplicity of the system is what Karen considers the biggest benefit. Because **the system looks and acts just like a standard windows desktop**, no training was required following the move. Being able to log in whenever and wherever they need to has made their working life easy and efficient.

