

CASE STUDY

JBR CAPITAL OFFICE MOVE



JBR Capital, a high end vehicle finance company backed by Cabot Private Equity, was launched in January 2015 and specialises in the luxury vehicle finance market.

JBR moved to a new premises at the beginning of February 2017 and hired the services of Workplacelive Ltd to assist with all IT aspects of the move. "Of course, **as a Hosted Desktop customer, the move was already simpler to begin with**, however, nonetheless, we needed to ensure that all cabling and comms were in place and WorkPlaceLive ensured this was done prior to the final move day to ensure a smooth transition for us.

WorkPlaceLive planned the move and communicated clearly with us; the engineers turned up when they said they would and completed all work on time. **It was as simple as leaving the office in one location and then arriving at our new location with all of our usual IT arrangements seamlessly in place.**"

"JBR IS A LONG STANDING CUSTOMER OF WORKPLACE LIVE FOR HOSTED DESKTOP AND VOIP SERVICES AND NOW WE CAN ALSO ATTEST THAT WORKPLACE LIVE ON-SITE ENGINEERS HAVE NOT ONLY MET EXPECTATIONS BUT EXCEEDED THEM."

STEPHEN HALSTEAD
JBR CAPITAL

"We did actually have an issue with the BT engineers who couldn't find the entry point to the building, but the WorkPlaceLive engineers were able to communicate with BT on our behalf and solve the issue; at the same time setting up a short term solution to ensure we had no disruption to our technology services at all.

JBR is a long standing customer of WorkPlaceLive for Hosted Desktop and VoIP services and now we can also attest that **WorkPlaceLive on-site engineers have not only met expectations but exceeded them.**"

"We operate in the luxury car business and our customers expect VIP treatment In turn, we expect VIP treatment from our vendors and we certainly get that with WorkPlaceLive".

