

CASE STUDY

CHESNARA PLC



Chesnara PLC, www.chesnara.co.uk, are a company engaged in the acquisition and management of Life and Pension policies in the UK, Sweden and the Netherlands.

Prior to moving to Cloud based services, Chesnara worked using networked PCs, with an inhouse sever which they co-managed with the aid of a 3rd Party Support Company.

In summer 2013, they decided to review their IT systems, with a view to simplifying their IT requirements, and working in a more flexible way.

They decided to look at Hosted Desktops for precisely this reason. Frank Hughes, formerly Business Services Director and currently a consultant to the company says **"Hosted Desktops offered us the simplicity and flexibility of operating model that we were looking for.** We also wanted to reduce our reliance on in-house expertise and resources, with a view to reducing ongoing IT costs."

"WorkPlaceLive offered us what we were looking for at an affordable price. They had a proven track record with similar sized companies to ours, and offered good pre-sales support."

The migration to the cloud system went very smoothly. "WorkPlaceLive had put a senior consultant on site for the inevitable teething problems; however **the process went extremely well. We had no loss of service or downtime for any staff,** and were able to carry on working."

"The service remains robust and reliable" continues Frank Hughes. "Given that we have many staff on the move or working from home, the biggest benefit for us has the be the flexibility that the system offers. We also find that **with the ever-increasing technical complexity of IT environments and high-profile risks such as cyber-attacks, having an established, professional service provider like WorkPlaceLive offers the company great comfort.**"



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