

# CASE STUDY

## Tandridge Trust

Leisure & Culture

Owned by Tandridge Council in Surrey, Tandridge Trust, Leisure and Culture (Not for Profit) manages three centres in Surrey; a creative centre, a sports centre and a leisure centre.

"Having already been a client of Horizon Computer Solutions for 10 years, in 2009 we decided to move over to WorkPlaceLive. The whole move went extremely smoothly, and the account management was brilliant. Everything was explained to us in great detail, and all the changes needed were addressed in a timely manner. **The team was extremely responsive, and their communication was 10/10.**

WorkPlaceLive is extremely easy to use, and makes our working life completely flexible; we can all work from home, or any other PC needed.

It really is a smarter way of working, and we've found it completely reliable.

Eileen Jordan  
Tandridge Trust

In 2010, our accounts were upgraded to the newest version of WorkPlaceLive. The move between versions was seamless, which was a refreshing surprise, having experienced many not so seamless leisure management upgrades from another company in the past.

**"I can only sing the praises of the helpdesk staff, who when we have problems or need changes made, are extremely responsive and helpful.** Our calls are never closed until all issues are resolved, which is done in a fast and efficient manner.

WorkPlaceLive is extremely easy to use, and makes our working life completely flexible; we can all work from home, or any other PC needed. It really is a smarter way of working, and we've found it completely reliable.

The biggest advantage for us has been the flexible working which WorkPlaceLive allows, and the reliability, reduced technical issues and increase in working speed are all a bonus!

**WorkPlaceLive has enabled us to be more flexible, work smarter and improve our internal efficiency,** and having used the service successfully for several years now, we would most definitely recommend WorkPlaceLive to others."

